



Housing Management and Almshouses Sub (Community and Children's Services) Committee

Date: WEDNESDAY, 29 NOVEMBER 2023

Time: 1.45 pm

Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

Members: Ruby Sayed (Chairman)
Helen Fentimen (Deputy Chairman)
Joanna Tufuo Abeyie
Jamel Banda
Mary Durcan
Deputy John Fletcher
Henrika Priest
Ceri Wilkins
Alderswoman Susan Pearson
1x Vacancy

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Accessing the virtual public meeting

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[City of London Corporation - YouTube](#)

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

**Ian Thomas CBE
Town Clerk and Chief Executive**

AGENDA

Part 1 - Public Reports

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To approve the public minutes and non-public summary of the meeting on 17 April 2023.

For Decision
(Pages 5 - 8)

4. **OUTSTANDING ACTIONS**

Members are asked to note the Sub-Committee's Action Tracker.

For Information
(Pages 9 - 10)

5. **FIRE SAFETY UPDATE**

Report of the Executive Director, Community and Children's Services.

For Decision
(Pages 11 - 18)

6. **HOUSING MAJOR WORKS PROGRAMME - PROGRESS REPORT**

Report of the Executive Director, Community and Children's Services.

For Information
(Pages 19 - 36)

7. **TENANT SATISFACTION SURVEY**

Report of the Executive Director, Community and Children's Services.

For Information
(Pages 37 - 48)

8. **GUEST ROOMS REVIEW**

Report of the Executive Director, Community and Children's Services.

For Decision
(Pages 49 - 54)

9. **UNREASONABLE BEHAVIOUR POLICY**

Report of the Executive Director, Community and Children's Services.

For Decision
(Pages 55 - 72)

10. **INDEPENDENT ACCESS REVIEW OF OUR SOCIAL HOUSING ESTATES**

Report of the Executive Director, Community and Children's Services.

For Information
(Pages 73 - 150)

11. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

12. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

13. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

Part 2 - Non-Public Reports

14. **NON-PUBLIC MINUTES**

To approve the non-public minutes of the meeting held on 17 April 2023.

For Decision
(Pages 151 - 152)

15. **HOUSING REVENUE ACCOUNT REPAIRS & MAINTENANCE NEW CONTRACT (VERBAL UPDATE)**

Report of the Executive Director, Community and Children's Services.

For Information

16. **EXTENSION TO REPAIRS AND MAINTENANCE CONTRACTS**

Report of the Executive Director of Community and Children's Services.

For Information
(Pages 153 - 162)

17. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

18. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**